Dispute a Transaction

You can use this quick reference guide as a fast reminder of the basic steps for disputing a transaction in Access® Online.

1. Click the date link for the transaction you want to dispute.

2. Click Dispute.

3. Select the appropriate dispute reason.

4. Click Select.
5. Specify required or optional information.

6. Click **Continue** and then follow the instructions to print, sign, and send information to the address listed.
Survey

Please take a few minutes to respond to a short survey on our training.